

# Learn Like You: Securely Manage a Custom Learning Portal for your External Users in Microsoft 365 and Azure

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5 - 6 PM EST

2 - 3 PM PST



ExtranetUserManager

# Julian Mills



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- Digital strategy and transformation specialist
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# Teams Meeting Etiquette

- This is a regular Teams meeting
- Chat is open throughout the webinar
- Feel free to ask questions or make comments through chat at any time
- Please stay on mute. If you'd like to join the conversation, please ask on chat and wait for an invitation
- Welcome, enjoy, and learn!

# Agenda

- Introductions
- Why Microsoft 365 Learning Portals
- Branded Portals that Simplify External Training
- Integrations: New & Improved
- Live Walkthrough of the Learner and Admin Experience
- Summary, Q&A and Closing

# Peter Carson



- President, Extranet User Manager
- M365 Apps & Services Microsoft MVP
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- [blog.petercarson.ca](http://blog.petercarson.ca)
- [www.extranetusermanager.com](http://www.extranetusermanager.com)
- Twitter @carsonpeter
- President Toronto SharePoint User Group



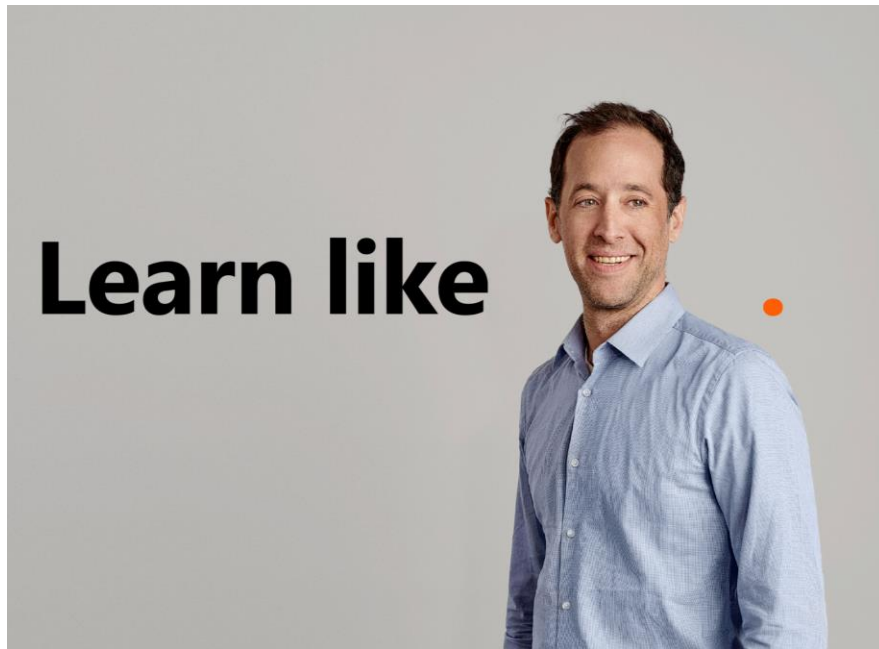
# EUM Makes Microsoft Simple



An exceptional user experience lets businesses connect and collaborate with external stakeholders and maintain Microsoft security.

IT is involved at the beginning, ensuring a seamless integration, while the business can focus on what really matters – getting the job done.

# Christopher Rousset



- General Manager Americas, LMS365
- Over 10 years working with MS technologies with focus on Learning and Knowledge management
- Current focus on leadership, strategy, team building and communication
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- [www.lms365.com](http://www.lms365.com)

# Why Build a Learning Portal in Microsoft 365?

- Microsoft 365 is already the spot your users are working and collaborating on a daily basis
- You can build a robust LMS that relies on a strong Microsoft 365 foundation
  - Azure AD
  - SharePoint
  - Teams
  - Viva
  - Power Platform
- Leverage all the productivity tools within MS365 to support and elevate the efficiencies of your learning processes
- It's time to integrate how you're working with how you're learning



# Learners access learning opportunities through their favorite tools – LearnLikeYou.



**SharePoint**

Rich browser-based learning experience through the Intranet or a training portal in SharePoint



**Microsoft Teams**

Collaborative, social, peer-to-peer, video, chat, voice, in-context learning tools



**Mobile Devices**

Full-blown learning experience on any device. Download and complete training offline



**Viva Learning**

Learning in the flow of work, surfacing all learning opportunities

←-----Dynamics + Power Platform native integration + LMS365 API-----→

# Why Extranet User Manager with LMS365?



# Extending your Learning to an External Audience



Maximize the ROI of your Microsoft 365 investment



Centralize your collaboration and training instead of using disparate systems



Train and collaborate seamlessly with your network, beyond staff:

- Partners
- Customers
- Constituents, voters
- Volunteers etc.



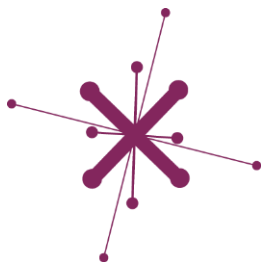
Unlock new revenue streams by leveraging ecommerce for your training assets

# One Common Vision

LMS365 and EUM share a common vision: **Helping clients increase adoption and get full benefit from their Microsoft 365 investment.**



LMS365, with its seamless integration with the host of Microsoft's modern workplace tools, becomes more than just a platform for employee learning and training management.



Extranet User Manager, with its simple and seamless integration with both Microsoft 365 and LMS365, extends the learning management solution beyond staff.










# Why did we strategically form a partnership?


## LMS365

- LMS365 is the only learning platform built into Microsoft 365 and Teams
- Microsoft 365 and Teams requires an Azure AD Account

## Extranet User Manager (EUM)

- But what about external users? Microsoft makes it painful to onboard and manage external users who need Azure AD Accounts to access LMS365
- Extranet User Manager addresses this pain!

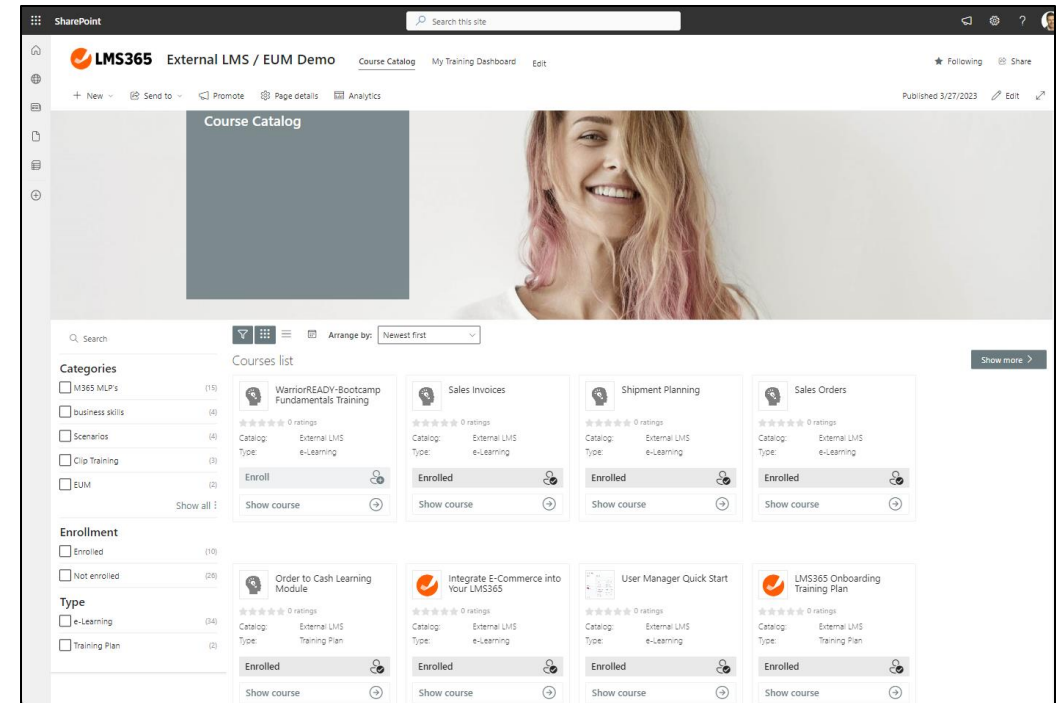
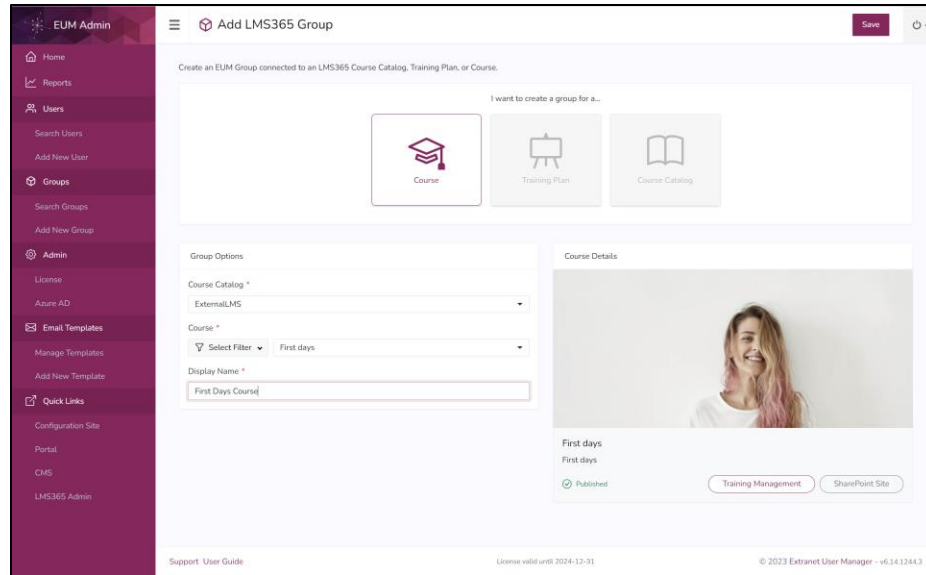
Built on the Microsoft 365 stack		
Robust learning management system for training staff		
Simple course and content management		
Streamlined onboarding, training and collaboration with external users		
Enable self-registration for courses and profile management		
Empower learning admins to invite and manage their own users		
Offer paid courses through Stripe eCommerce integration		

A top-down view of a diverse group of people, including men and women of various ethnicities, smiling and looking towards the center. They are holding several large, light-colored wooden gears that are interlocked in a circular pattern. The scene is brightly lit, and the overall atmosphere is one of collaboration and teamwork.

# EUM & LMS365 Integrations



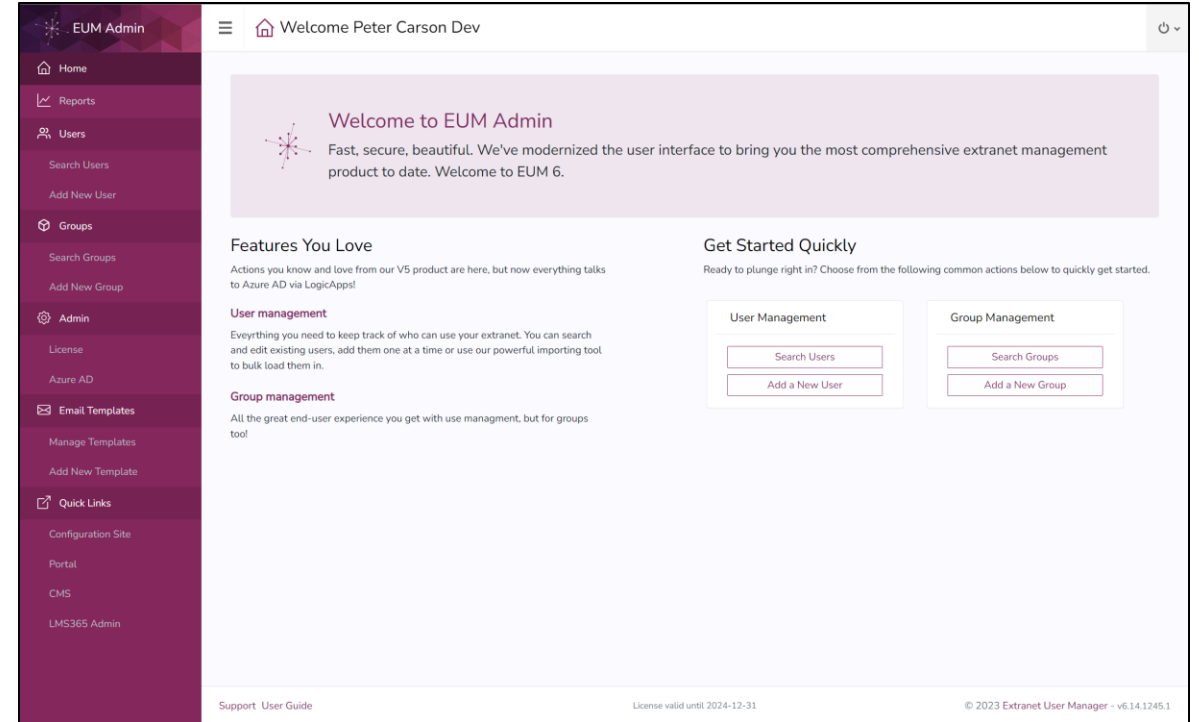
# Associate an EUM Group to an LMS365 Learning Opportunity



- EUM groups organize the learners in each course or training plan
- Makes it easy for learning administrators to add external guests
- Instant updating of course/training plan registration in LMS365

# EUM Admin

- Empowers non-technical learning admins to manage external users
  - Removes the need for IT involvement in user onboarding and offboarding
- Learning admins don't need any additional role assignments in Azure AD





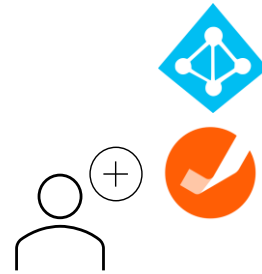
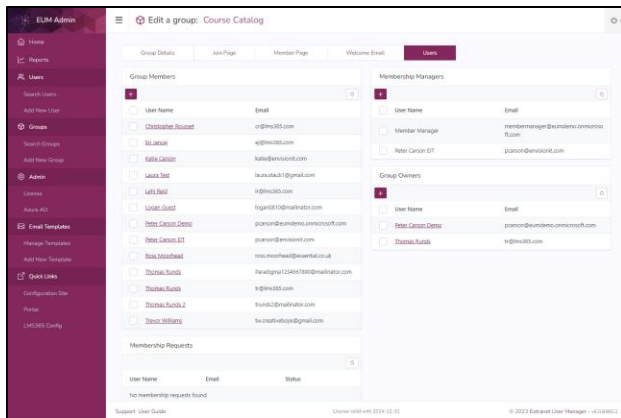
# Demo 1

## Creating an EUM / LMS365 Group

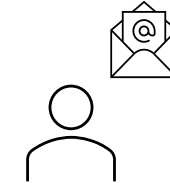
# Manage External Learners through EUM Groups



Learning Admin adds learners to course group in EUM Admin



User automatically added as guest in Azure AD and enrolled in LMS365 course



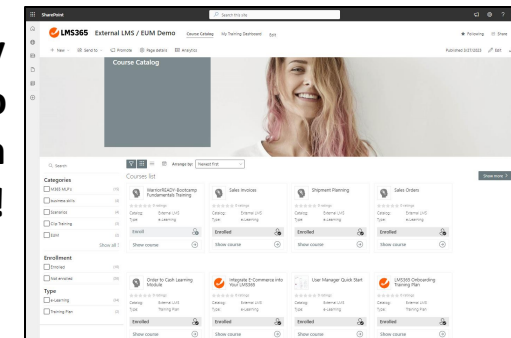
Learner gets EUM or LMS email confirmation



Learner is redirected to Microsoft to authenticate



Learner instantly gains access to assigned course in LMS365!



# Client Case Study #1: Learner Management for Microsoft 365

## The Client

- First commercial company to enable healthcare facilities to optimize care for community of patients with unmet needs

## The Solution

- EUM streamlined user management and onboarding for healthcare professionals requiring access to WCH's e-learning resources in LMS365
- Simplified login and clear communications for end-users
- Familiar user interface and environment
- Trusted security through M365 and Azure
- Training for WCH community through M365 licenses

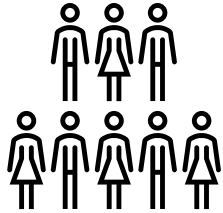


[Warrior Centric Health Case Study](#)

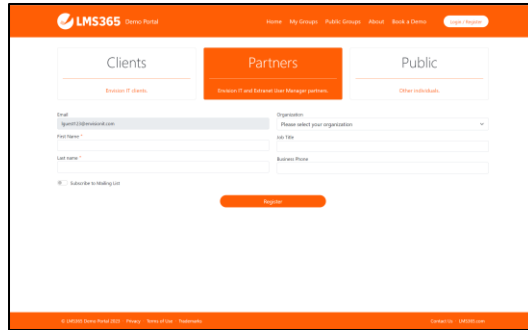
# Demo 2

## Inviting an External Learner to a Course

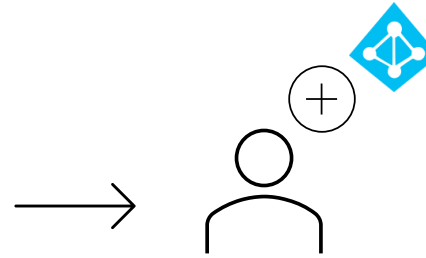
# Self-Registration for Courses in LMS365



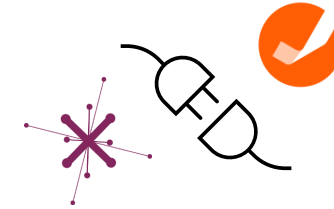
Thousands of external, unlicensed users need to access LMS365



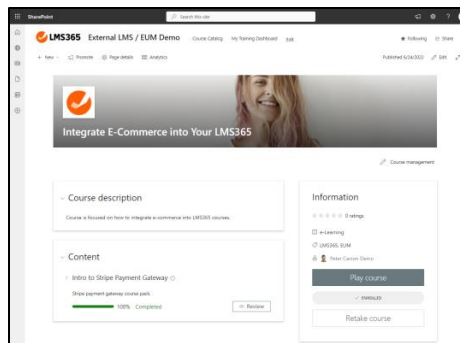
Self registration for LMS365 courses via custom-branded EUM Portal



For new learners, a guest account is created in Azure AD with their profile info



EUM calls the LMS365 API to enroll the user into the appropriate course



Learner instantly gains access to learning content in LMS365!



Learner is redirected to Microsoft to authenticate

# Providing technology-based training to healthcare professionals with Microsoft 365



## The Client

- NHS Informatics Merseyside aims to leverage technology and innovation to improve healthcare delivery
- Goal: To create a digital ecosystem where care professionals can access timely and accurate information, enabling collaborative working and patient empowerment

## The Solution

- EUM's dynamic self-registration form allows users to register with minimal information and automatically associating them with the correct LMS365 training assets based on their email domain
- Seamless user experience and frictionless onboarding process resulted in solid adoption and operational efficiency

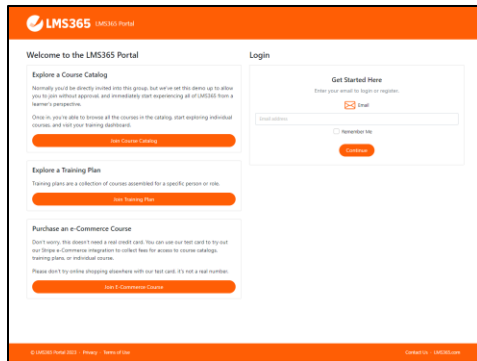


[NHS Informatics Merseyside Case Study](#)

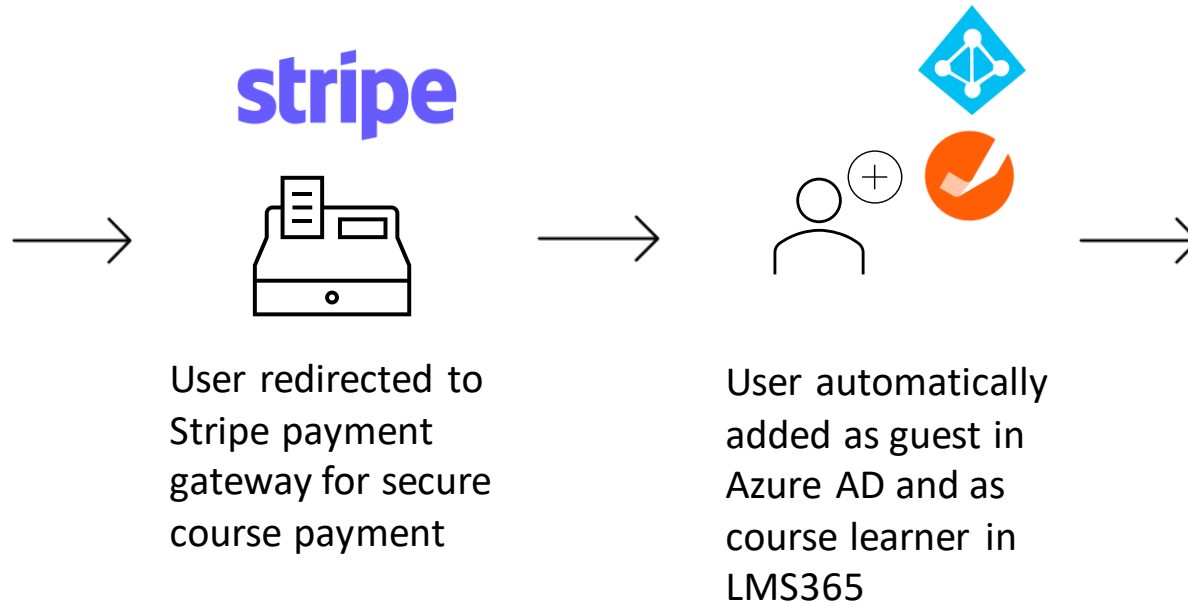
# Demo 3

## Self-Registration into a Course

# Integrations with Stripe eCommerce

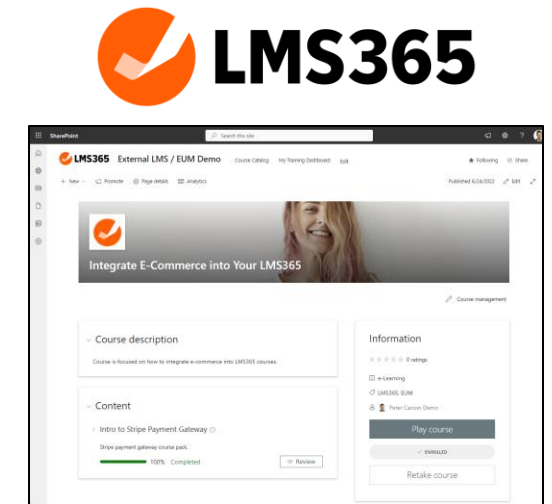


Courses available for purchase displayed within EUM Portal



User redirected to Stripe payment gateway for secure course payment

User automatically added as guest in Azure AD and as course learner in LMS365



Learner instantly gains access to assigned content in LMS365!



# Demo 4

## Ecommerce Enabled Course

# Supported Login Scenarios



## Existing Microsoft 365 Account

- User logs in with MS account credentials



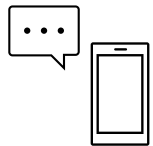
## Non-Microsoft 365 Account

- i.e. personal or corporate email address
- Authenticates via One-Time Passcode



## Personal Accounts (Microsoft, Google)

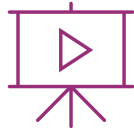
- User logs in with personal account credentials



## SMS-Based Authentication **(Unique to EUM)**

- i.e. user without access to email or smartphone, or accessing training on a device that is not their own
- One-Time Passcode sent via SMS

# Next Steps



Webinar presentation slides and recording will be published to the event page by tomorrow



Check out how EUM and LMS365 integrate by registering for the following course and filling out the 5-minute [Webinar Quiz and Questionnaire](#)



[Schedule time](#) with us to discuss your scenario

# Thank you!

Questions?

